January 2022 Volume 20 Issue 1



pra is the Southern California Chapter of APCO International and is made up of over 500 local public safety professionals from Police, Fire, EMS, 9-1-1, Local & State Government, Tribal, Military, Forestry, Highway and Conservation services. Established in 1935, the Chapter supports its membership by providing expertise, professional development, education, technical assistance, advocacy and outreach.

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This month's APCO Chapter meeting will be held on January 20, 2022

At the Marina Park Community & Sailing Center 1600 W. Balboa Boulevard, Newport Beach, CA 92663

DIRECTIONS:

From: Orange County

- ◆ Take State Rte 55 South to Newport Blvd in Newport Beach
- ♦ Continue onto W Balboa Blvd
- Destination will be on your left

From: Los Angeles

- ♦ Take I-710 South to I-405 South
- ♦ Go South on I-405 to State Rte 55 South
- Go South on State Rte 55 to Newport Beach Blvd in Newport Beach
- ♦ Continue onto W Balboa Blvd
- Destination will be on your left

Meeting Host: CPRA Executive Committee

Early-Bird Sponsor: Opportunity available. Please inquire.

Sponsored Presentation: Hexagon, Andrew Sayko, "Hexagon: Updates for the

Future"

General Program: Angelica Puga, Training Coordinator at Santa Ana PD,

"Trainee Wellness: Why it Matters"

Agenda:

0800-0945	Executive Committee Meeting
1000-1020	General APCO Membership Meeting
1030-1050	Sponsored Presentation
1100-1200	General Program
1200	Lunch

Regional Frequency Coordination Meeting Following Lunch

Follow Us on Facebook & YouTube

Facebook:

http://www.facebook.com/pages/California-Public -Safety-Radio-Association/230870300291832

Youtube:

https://www.youtube.com/channel/UC4bDfISCBxEdxql-zdK-BcQ

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President's Podium - President Timothy Buchfeller

Happy New Year, what an exciting time to be alive and part of both International APCO and our local Southern California CPRA Chapter. Your Executive Officers are working hard behind the scenes to ensure 2022 is a year full of growth and opportunities for all of our membership. If you are reading this, I highly encourage you to personally invite a friend in our industry to the next monthly Chapter Meeting. Our professional careers and personal lives are greatly enriched by everyone who is actively involved in our Chapter Meetings.

This year has so many boundless opportunities to network and develop. Our friends at **CALNENA** will host their annual conference in La Jolla starting on February 27th. If you work in a PSAP and have never attended this event, I personally recommend attending. Also mark your calendar for August 7th-10th this is when APCO brings the giant **International Conference** to our backyard in Anaheim. These national level conferences have so much to offer, I dare you to attend and not have an amazing time.

On April 22nd we will be back at Knotts Berry Farm for our annual awards banquet. The nominations are open for all levels within our technical communities and our dispatch centers. If you have never nominated someone for an award, I challenge you to open CPRA.ORG and submit a form for someone in our community who is doing outstanding work. You have a chance to make a positive impact on someone that will last for their entire career. We all remember a time when our boss or a peer nominated us for an award.

To our members in **Coachella Valley,** if you are reading this we have a great meeting planned for you on March 17th at the Palm Springs Police Department. We will have a few presenters from the area giving updates about technology and trends in the local PSAPs and radio systems. As a Chapter we plan to hit all areas of Southern California in 2022.

As your President for 2022 I am a huge optimist about what is possible for our chapter as a collective and you as an individual. I know that we can help each other to new heights professionally. If you are so blessed to already be retired, I challenge you to continue sharing that knowledge you have painstakingly acquired over a long career in public safety. Until next month, may your family, friends and peers stay healthy and safe.

APCO Annual Conference Future Cities

2022 - Anaheim, CA - August 7-10, 2022

2023 - Nashville, TN - August 20-23, 2023

2024 - Orlando, FL - August , 2024

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Chapter Meeting Minutes

Annual Holiday Dinner & Officer Installation

The Grier Pavilion (Riverside City Hall Rooftop) 3900 Main Street Riverside, CA 92522 Thursday, December 2, 2021

SUMMARY

Meeting Host: Tim Buchfeller, Riverside County Sheriff

Early Bird Sponsor: N/A

Secretary: Terri Nelson **Banner Sponsor:** The Sales Group

Program: Chapter Officer Installation Dinner

Sponsors: NGA911, RapidSOS, Hexagon, The Plastics

Attendance: Doc

110

CALL TO ORDER

Chapter Treasurer **John Wright** called the meeting of the Southern California Chapter of APCO International to order at 1750 hours.

FLAG SALUTE

The Riverside Fire Department Color Guard presented colors and Director Scott Espindola led the attendees in reciting the Pledge of Allegiance.

Chapter Treasurer **John Wright** acknowledged all the Sponsors and gifted them a Chapter Challenge Coin.

KEYNOTE SPEAKER

Riverside County Undersheriff Dennis Vrooman paid a tribute to all 9-1-1 Telecommunicators.

SLIDE SHOW PRESENTATION

Chapter Historian Adriana Spirescu presented a slideshow of photographs from the events and meetings that the Chapter participated in during 2021

PRESIDENT AWARDS

Chapter President **David Duenas** presented Chapter Awards to the following Chapter Members. He thanked them for their dedication and contribution to the Chapter.

Terri Nelson, John Wright, Tim Buchfeller and **Tina Jackson** of The Spectrum Firm.

2022 Board of Officers

Chapter President

TIMOTHY BUCHFELLER

Riverside County Sheriff's Dept. Phone: 951-955-2824 president@cpra.org

President-Elect

RON DUNN

Santa Barbara Police Dept. Phone: 951-201-0721 presidentelect@cpra.org

Vice-President

TERRI NELSON

Huntington Park Police Dept. (Ret.) Phone: 714-425-1691 vicepresident@cpra.org

Secretary

DR. PAULINE SORIA

UC Irvine Police Dept. Phone: 949-824-5688 secretary@cpra.org

Chief Financial Officer

JOHN W. WRIGHT

Riverside Police Dept. (Ret.) Phone: 951-905-2746 treasurer@cpra.org

Sergeant-at-Arms

JEFFREY LOVELAND

City of Riverside Fire Dept. (Ret.) Phone: 951-897-3634 sergeantatarms@cpra.org

APCO Executive Council Delegate

ERNEST GALLO

City of Torrance Phone: 310-618-2885 execcouncil@cpra.org

CCAM

LARRY G. WEBER

The Sales Group, Inc. 23942 Craftsman Rd. Calabasas, CA 91302-1437 Phone: 818-512-1888 commercial@cpra.org

Directors

DAVID DUENAS

Phone: 310-206-7103 Director1@cpra.org

HOWARD NEWTON

Phone: 951-955-0565 Director2@cpra.org

DR. DOUG ROBERTS

Phone: 909-387-2019 Director3@cpra.org Page 4 COMMLINK

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OFFICER INSTALLATION

Having been duly elected by the membership quorum of the Southern California Chapter of APCO-International, the California Public-Safety Radio Association, the following members were sworn into their respective offices for the 2020 calendar year by APCO Past President **Gary David Gray**:

President Timothy Buchfeller, Riverside County Sheriff's Department

President-Elect Ron Dunn, Santa Barbara Police Department (Absent)

Vice-President Terri Nelson, Huntington Park Police Department (Ret.)

Secretary Pauline Soria, University of California Irvine

Treasurer John Wright, Riverside Police Department (Ret.)

Sergeant-at-Arms Jeff Loveland, Riverside Fire Department (Ret.)

Executive Council Delegate Ernest Gallo, City of Torrance

Director Doug Roberts, County of San Bernardino (Absent)

Director Howard Newton, County of Riverside

Director David Duenas, University of California Los Angeles

CCAM Larry Weber, The Sales Group

APCO Past President Gary David Gray congratulated the 2022 Chapter Officers.

The Chapter's gavel was presented to the newly installed **Tim Buchfeller**.

Chapter President **Tim Buchfeller** presented **David Duenas** an award for his outstanding service as Chapter President in 2021.

DOOR PRIZES

Secretary Pauline Soria conducted the door prize drawings.

NOTE: All attendees were provided a door prize drawing ticket at no charge and door prizes were donated by the vendors showing at the Annual Vendor Showcase.

ADJOURN

Chapter President **Tim Buchfeller** adjourned this meeting at 2030 hours.

Minutes prepared by,

Quie Melson

Terri Nelson

Secretary, California Public-Safety Radio Association

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2022 Chapter Meeting Dates

January 20, 2022

Newport Beach – Marina Park Community Center Early Bird Sponsor – Meeting Sponsor - Hexagon Meeting Host – SoCal APCO Program -

February 17, 2022

TBA

Early Bird Sponsor -Meeting Sponsor -Meeting Host – Program -

March 17, 2022

Palm Springs – Palm Springs Police Dept. Early Bird Sponsor -Meeting Sponsor – Kenwood Meeting Host – CPRA Program – DHS Dispatch Updates

April 22, 2022

Buena Park – Knott's Berry Farm Resort
Early Bird Sponsor Meeting Sponsor –
Meeting Host – SoCal APCO

May 19, 2022

TBA

Early Bird Sponsor -Meeting Sponsor -Meeting Host -Program -

June 16, 2022

TBA

Early Bird Sponsor -Meeting Sponsor -Meeting Host -Program -

<u>July 21, 2022</u>

TBA

Early Bird Sponsor -Meeting Sponsor -Meeting Host -Program -

August 18, 2022

San Marcos – Old Spaghetti Factory
Early Bird Sponsor –
Meeting Sponsor –
Meeting Host – Christopher Hayes, SDSO
Program – "San Diego Radio System Updates"

September 15, 2022

TBA

Early Bird Sponsor – Meeting Sponsor – Meeting Host -Program –

October 27, 2022

Montebello – Annual Vendor Showcase Early Bird Sponsor – Meeting Sponsor – Meeting Host – SoCal APCO

November 17, 2022

TBA
Early Bird Sponsor –
Meeting Sponsor –
Meeting Host –
Program –

December (TBA), 2022

TBA – Officer Installation Dinner Early Bird Sponsor – Meeting Sponsor – Meeting Host – Program –

2022 Chapter Executive Committee Quarterly Workshops

February 2, 2022 – Loma Ridge, Silverado April 6, 2022 – TBD July 6, 2022 – TBD November 2, 2022 - TBD



National Telecommunicators Week

April 10 – 16, 2022

BUTTON ORDER FORM

Available from the Southern California Chapter of APCO International

The Southern California Chapter of APCO-International (the California Public-Safety Radio Association) is once again making available the National Telecommunicators Week buttons as a Chapter event fundraiser. Your donation is still only \$1.00 each, plus shipping and handling. All proceeds go to support the Chapter's Annual Telecommunicator Awards.

National Public Safety Telecommunicators Week honors all those who work in public safety communications. This year the buttons are 2 1/4 inch round pin-backed. They are worn during National Telecommunicators Week (April 10 - 16, 2022) to show support for our 9-1-1 professionals.

To order buttons, order Online or FAX / Mail completed order form below. All Checks, Money Orders, or Purchase Orders must be made payable to: "CALIFORNIA PUBLIC-SAFETY RADIO ASSOCIATION" (NO abbreviations please).

NOTE: Button Orders using a Purchase Order as payment will be delayed in shipment until invoiced and payment is received

Ordering & Payment options: (Choose ONE)

Option 1: Order / Pay Online at the Chapter Store - www.cpra.org Select "Chapter Store"

Option 2: FAX or Email Credit Card orders to: 213-291-9411 (FAX) or to: Events@cpra.org

Option 3: FAX or Email completed order form, and pay with your Venmo Account (scan below)

Option 4: Mail your Check / Money Order / PO with the completed order form to:

California Public-Safety Radio Association

Attn: Button Order

Purchase in-person at a monthly Chapter Meeting 3410 La Sierra Ave., #F1185 and save Shipping & Handling fees Riverside, California 92503



Questions or Assistance, contact Terri Nelson. E-mail: secretary@cpra.org Phone: 714-425-1691 www.cpra.org

Pricing & Quantity Discounts

1-99 buttons \$1.00 each 100 + buttons \$0.95 each

Domestic Shipping & Handling					
1-2 Buttons	\$	1.50			
1-10 Buttons	\$	5.00			
11-25 Buttons	\$	7.50			
26-60 Buttons	\$	8.50			
61-100 Buttons	\$	10.00			
101-300 Buttons		15.00			
301-500 Buttons	\$	20.00			

Please Note: If payment is by credit card, you will need to fill in all areas shown in RED. The Zip must be the card billing address Zip code. Indicate additional shipping Zip if different than billing

Date:/ Quantity ordered:	@\$	each Total \$		
Domestic Shipping & Handling (see above) \$				
Payment and Shipping Information (PLEASE PRINT CLEA	RLY)	Total \$	venmo	
☐ Check ☐ Money Order ☐ Credit Card ☐ Venmo	Thank You for su	pporting our Chapter of APCO -	· International	
Name on Card (Print)	c	ard Billing Zip:		
Card Number	Exp. Date	Security PIN:		
Ship To: Name:		Cell Phone:		
Agency:		Work Phone:		
Address:		ZIP		
☐ Send a receipt (PDF) via Email to:				
The CPRA Chapter of APCO-International is a Not-For-Profit, 501(c)(3) tax exempt Charitable Organization				



The Southern California Chapter of APCO – International

(The California Public-Safety Radio Association)



2022 Annual Telecommunicator Awards



This year's Awards Banquet will be held on *Friday, April 22, 2022*, at the Knott's Berry Farm Hotel

NOMINATION INFORMATION

There is no limit to the number of entries that each agency can submit. Each entry must be accompanied with its own nomination cover sheet followed by the nomination criteria information for the specific award as listed below. Incomplete nomination packets will not be considered.

In the Telecommunicator of the Year and Supervisor of the Year categories, attachments such as commendations, letters of excellence and/or memos, will enhance your nominee's chance. All Attachments will be treated as confidential personnel documents and are reviewed by the Selection Committee only. Only the letters of nomination and the biographies will be retained by CPRA for file and/or banquet publications.

In the Outstanding Performance Categories, a recording of the submitted incident <u>must</u>, accompany the nomination. Submitted recordings will not be used for any other purpose than by the Selection Committee to select winners in these categories. The recording will not be released to the media, or played at the Awards Banquet, without the express written authorization of the nominating Agency.

In addition to the criteria above, a short biography of each nominee should be included with each nomination. The biography should be no more than 500 words in length and should cover such information as a brief summary of your nominee's public safety career and some personal information.

If filing electronically or manually, the packet must be received no later than <u>5 pm on Friday, February 25, 2022</u>. Once the selection process is complete, CPRA will notify the contact person listed on the nomination cover sheet. Make sure all information is legible, complete and accurate.

Send the electronic nomination packet to secretary@cpra.org. If applicable, the audio file submitted needs to be in an .mp3, .mp4, .wav audio file format.

If filing, manually, print and mail the nomination packet to the address noted . If applicable, include a CD of the audio recording. Mail it to: California Public-Safety Radio Association, Attn: Nominations, 3410 La sierra Av., #F1185 Riverside, CA 92503

Award Categories:

Telecommunicator of the Year

Trainer of the Year

Supervisor/Manager of the Year

Team of the Year

Outstanding Performance Individual Police

Outstanding Performance Individual Fire



The Southern California Chapter of APCO – International

(The California Public-Safety Radio Association)

(P.711)

NOMINATION CRITERIA

Please Note:

- All awards are for incidents occurring during the 2021 calendar year.
- Nominations for individuals in multiple categories must be submitted separately.

Telecommunicator of the Year – This category affords recognition to a Telecommunicator /Dispatcher who consistently performs at a superior level. This individual should have several years of service, will have a documented positive attitude towards peers, supervisors, and members of the public and will have a positive work ethic that can be partially demonstrated by maintaining an above average attendance record.

Supervisor/Manager of the Year – This category affords recognition to a Communications Supervisor/Manager who consistently performs at a superior level. This individual will generally have at least two years of service as Supervisor; will have a documented positive attitude towards his/her subordinates, peers, supervisors and members of the public. This person will be a good leader and motivator. He/she will have a positive work ethic that can be partially demonstrated by maintaining an above average attendance record.

Note: Telecommunicators who routinely perform the duties of a Supervisor ~ may be called "Lead Dispatcher" ~ and meet the criteria for nomination in this category.

Communications Trainer of the Year – This category affords recognition to a communications Trainer who consistently performs at a superior level. This individual will generally plan, develop, schedule and conduct on-the-job and/or classroom training for 911 and public safety communications Call Takers and Telecommunicators. Typically, this individual will also evaluate trainee's skills and job performance, and assist in the planning and/or development of advanced training for 911 public safety communications Call Takers and Telecommunicators through in-service training or career development training.

Note: Sample job titles (Not all-inclusive) may be a Communications Training Officer (CTO), Field Training Officer (FTO), Communications Training Instructor, Career Development Coordinator, or Training Specialist that meets the criteria for nomination in this category

Outstanding Performance (Individual or Team) – This category affords recognition to a Telecommunicator, Supervisor, (performing the duties of a dispatcher), who handled a situation involving a critical incident under unusual circumstances. This individual(s) will generally have performed "above and beyond the call of duty" in handling a life threatening or extraordinary incident. Will generally have shown uncommon initiative and/or creativity in dealing with limited information, and in coordinating varied resources. The write up should explain the role of each individual and the impact of their participation. The required recording, should not be more than five (5) minutes long. It should contain the highlights that most illustrate the exceptional performance.

Note: For a team nomination, only include the primary call taker(s) and radio operator(s), up to a total of four (4) people.

If you include more than four names, only the top four (4) will receive an acrylic award. All others included will be recognized by receiving a CPRA certificate.

Questions?? Contact Terri Nelson (714) 425-1691 or via email: tnelcpra@gmail.com

In addition to CPRA, you are encouraged to submit your nomination at the National level. Login to the APCO Website at www.apcointl.org and completed the online nomination packet.



The Southern California Chapter of APCO – International



(The California Public-Safety Radio Association)

NOMINATION COVER SHEET

(Must be attached to each nomination)

(Selections	e category only).	
☐ Telecommunicator of the Year		☐ Supervisor/Manager of the Year
☐ Outstanding Performance by an Individual Police ☐ Outstanding Performance by an Ir		ce Outstanding Performance by an Individual Fir
□ Outstand	Outstanding Performance by a Team Trainer of the Year	
Please Note	e:	
		nts occurring during the 2021 calendar year. multiple categories must be submitted separately.
Incident N	Jumber or Name (If Applicable):	
Nominee(s)) Name & Title - Use a separate sheet	to list additional names
Name:		
Name:		
Name:		
Agency (in	nclude city and zip code)	
Name:		
Address:		
Phone:		
Contact Pe	rson	
Name:		
Title:		
Email:		
Phone:		Cell Phone:

Cell phone is necessary in case the panel has questions during the selection process.

In the Supervisor/Manager and Telecommunicator of the Year categories, please attach copies of any memos, letters of commendation, or other recognition related to their performance.

In the Outstanding Performance categories, please include sample supporting audio recordings (.mp3, .mp4, .wav) of the nominee's performance (5 minutes maximum).

Thank you for taking the time to recognize the outstanding work of your co-workers and staff!





Presents the

34th Annual Public Safety Awards Banquet

Please come join us as we honor safety employees for their outstanding service.

Date: Friday April 22, 2022

Time: 6:00 PM Social Hour

7:00 PM Dinner

Location: Knott's Berry Farm Hotel

7675 Crescent Ave

Buena Park, CA 90620

(714) 995-1111

- Guest rooms available at a discounted rate when you mention "CPRA".
- Refer to next page for the banquet dinner registration form.
- Event is Open Seating Option to purchase a reserved table for your group is available!!!!

Contact: Terri Nelson (714) 425-1691 or via email: tnelcpra@gmail.com

To register by mail send the attached form and payment to:

SoCal APCO Awards Banquet 3410 La Sierra Ave., #1185 Riverside, California 92503

To register via electronic mail with credit card payment: **Events@cpra.org**

There will be music, no-host bar, and door prize drawings throughout the evening.



Agency/Company: Contact Name:

The California Public-Safety Radio Association

(Southern California Chapter of APCO, International)



Registration Form

OPEN SEATING, FIRST-COME, FIRST-SERVED BASIS OR RESERVE A TABLE* FOR AN ADDITIONAL \$50.00 YOU CAN RESERVE A FULL TABLE FOR YOUR GROUP WITH EIGHT (8) PAID GUESTS!!

(Contact Terri Nelson for details (714) 425 1691 or tnelcpra@gmail.com)
Use additional forms if necessary

Address:					
City/State/Zip Code:					
Cell Phone Number:					
E-mail:					
PRINT INFORMATION LEG (Continue on next page or ma		s)			
**MEAL SEI For beef add \$5.00 to					
Print Name	Mrs. Knott's Chicken Dinner	Vegetarian Pasta	Sliced New York Strip Loin (Beef)	Paid Guest	Award Recipient
			,		•
☐ See Additional	Names list				
	**If no meal selec	ction is noted o	r registration is late -	<mark>chicken will be</mark>	served. **
Date:	Total # of tickets:	I	Paid Ticket Total: \$		
(Optional) Reserved Table(s):	Total # of Tables	T	Paid Table Total \$		
\$50 per Table of 8 Persons	Total # Of Tables.				
		']	Total Amount Paid: \$		

Add \$5.00 to the price when selecting beef

SAVE \$\$ with early registration: \$50 per person (Paid by April 1, 2022) \$55 per person (After April 2, 2022)

Reservation deadline is April 15, 2022 at 5 p.m.

Payment Information

The Southern California Chapter of APCO International is a registered 501(c)(3) non-profit all volunteer organization. All funds received go directly to support the activities of this Chapter.

Federal Tax Identification Number: 95-4234700 California Non-Profit Corporation ID: C0250665

The CPRA Chapter of APCO accepts most forms of payment including; Cash, Checks, Money Orders, major Credit / Debit Cards, and Venmo.

Payment Options

1. Register and Pay online at the SoCal APCO Chapter Store at: www.cpra.org (select Chapter Store)



- 2. Mail completed form and payment to: SoCal APCO, Awards Banquet Registration, 3410 La Sierra Ave., #F1185, Riverside, CA 92503
- 3. Register via Electronic mail: E-mail completed form and payment information to **Events@cpra.org**
- 4. Fax completed form along with payment information to: (213) 291-9411

			-		
Payment Type:	☐ MasterCard	□ Visa	☐ American Express	☐ Discover	□ Venmo
Name as it appears	on card:				
Card number:		Exp date:	Security code:		
Credit Card Billing	Address Zip Code:				
For receipt specify	email address:				

Payment

Venmo Payment: Check the Venmo payment box above, and then scan our SoCal APCO Venmo payment code below using your Venmo account and pay. Email your completed form to: Events@cpra.org.



271110

Additional Methods of payment: \Box Check \Box Money Order \Box PO - Make all checks payable to:

"California Public Safety Radio Association" (No abbreviations please)